

No. CARE/ARO/RL/2019-20/2048

Mr. Jayendra Patel
Vice Chairman & Managing Director
Namra Finance Limited
502-503, Sakar III, Opp. Old High Court,
Off Ashram road, Ahmedabad,
Gujarat – 380 014

October 25, 2019

CONFIDENTIAL

Dear Sir,

Grading of Micro Financing Institution (MFI)

Please refer to your request for grading of your organization.

- 2. Our Grading Committee has assigned a grading of 'MFI 2+' (MFI Two Plus) to your organization. The grading is assigned on an eight point scale with "MFI 1" being the highest and "MFI 5" being the lowest. A brief of CARE's grading framework of Micro Financing Institution (MFI) along with MFI grading scale is given as Annexure I.
- 3. The rationale for the grading will be communicated to you separately.
- 4. This is a one-time assessment of the MFI which can be reviewed by CARE only upon specific request from your organization and shall not be subject to any surveillance.
- MFI grading is specific to your organization and not specific to any debt instrument or borrowing programme.
- MFI grading is meant for specific use of institutional investors/lenders and shall not be used for raising funds from the public.
- 7. CARE's grading is an opinion of CARE on the relative capability of the organization to undertake micro-financing activity and <u>does not</u> constitute a recommendation to buy,

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CARE Ratings Limited (Formerly known as Credit Analysis & Research Limited) hold or sell any security issued by the organization or lend any funds to the said organization.

8. If you need any clarification, you are welcome to approach us in this regard. We are, indeed, grateful to you for entrusting this assignment to CARE.

Thanking you, Yours faithfully,

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Analyst

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Disclaimer

CARE's microfinance (MFI) grading is a onetime assessment and the grading is not kept under periodic surveillance. CARE's analysis draws heavily from the information provided by the microfinance institution as well as information obtained from sources believed by CARE to be accurate and reliable. However, CARE does not guarantee the accuracy, adequacy or completeness of any information and is not responsible for any errors or omissions or for the results obtained from the use of such information. It does not imply that CARE performs an audit function to detect fraud. In case of NGO MFIs, gradings apply only to their microfinance programs.

CARE's MFI grading is not a recommendation to buy, sell or hold any financial instrument issued by the MFI or to make loans/ donations/ grants to the MFI. It is not an assessment of the debt servicing ability of the MFI. The grading assigned by CARE cannot be used by the MFI in any form for mobilizing deposits/savings/thrift from its members or general public.

CARE's MFI grading also does not indicate compliance/violation of various statutory requirements. CARE shall not be liable for any losses incurred by users from any use of the microfinance grading.

Annexure I

CARE's grading of MFIs

CARE's Grading Framework

CARE's MFI grading is a one-time <u>assessment</u> of a Micro Finance Institution (MFI's) <u>operational</u> and <u>financial capability to undertake and sustain the targeted level of operations.</u> CARE evaluates an MFI under a four point framework:

- i. Transparency,
- ii. Operational setup,
- iii. Scale of operations and
- iv. Sustainability

The various aspects covered under each parameter are given below:

I. TRANSPARENCY

- Governance
- Accounting Policies
- Internal Control
- Transparency in the usage of grants and funds
- Transparency in the lending process

II. OPERATIONAL SETUP

- Promoter/Management Assessment
- Organizational Structure
- Systems and Procedures
- Quality of Information System
- Lending policy
- Quality of Loan Monitoring process
- Litigation
- Risk Mitigating mechanisms

III. SCALE OF OPERATIONS

- Geographical spread of operations and outreach
- Variety of loan Products
- Efforts to increase outreach and coverage

IV. SUSTAINABILITY

a) Financial Sustainability

- Resource Profile
- Cost Structure
- Interest rate policies
- Capital Adequacy
- Asset quality
- Earnings
- Liquidity and Asset Liability Management

b) Operational Sustainability

- Succession planning
- Competition
- Resource arrangements
- Vision

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Annexure I (Contd.)

Grading Scale/Symbols

MFIs operational & financial capability to undertake and sustain the targeted level of operations is graded on an eight point scale as below:

Grading Symbol*	
MFI 1	Highest
MFI 2+	
MFI 2	
MFI 3+	
MFI 3	
MFI 4+	
MFI 4	→
MFI 5	Lowest

^{*} There is no individual definition for each grading

